

Privacy Policy

This privacy policy sets out how The Real Estate People uses and protects any information that you give The Real Estate People when you use this website.

The Real Estate People is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

What we collect

We may collect the following information:

- Name and job title
- Contact information including email address
- Demographic information such as postcode, preferences and interests
- Other information relevant to customer contracts

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- To provide you with our range of products and services. We may use the information to improve our products and services.
- We may periodically send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail.
- We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

The Real Estate People sometimes uses cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

Any personal information collected by The Real Estate People will not be disclosed to third parties, except when you have provided written consent, the circumstances require disclosure to prevent a threat to health or life, or The Real Estate People is authorised by law or believes it is reasonably necessary to disclose your personal information to enforce the law.

The Real Estate People requires your personal information in order for you to be provided with services from The Real Estate People. Any personal information provided will only be used in accordance with this objects and purposes of The Real Estate People services. You may decline to provide such information, but if this information is not provided you may not be able

to receive the full benefits of the services The Real Estate People has to offer you.

The Real Estate People records your personal information on its own database. This information is stored for The Real Estate People's benefit only and may be used to market, review, research and analyse The Real Estate People's products and services. You may have access to your personal information or object to the use of your personal information if you provide The Real Estate People with reasonable notice stating your objection (together with reasons for the objection), or requesting access to your personal information. A small fee will be payable. If you would like a copy of the information held on you please contact us.

Providing reasonable notice is given, The Real Estate People will make good faith efforts to remove your personal information from its database or provide you with access to your personal information and let you correct any data that is inaccurate and delete it, when reasonably possible.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Changes

The Real Estate People may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 01/04/2019.